



MEDICAL RECEPTIONIST AND PATIENT SERVICES

ocewd.org/PatientServices



start here.



Medical Receptionist and Patient Services (HLTH5700)

*105 Hrs (7 weeks) | Cost: \$1,700



You don't have to start as a doctor or nurse to pursue a career in healthcare. Patient Services Representatives (PSR) play a vital role in hospitals and medical offices as a frontline customer-service agent.

Our program is a great place to begin— consisting of five modules tailored to those with little or no experience. You'll develop a foundational understanding of the healthcare delivery system and the role of the PSR.

Obtaining your **NAHAM™** certification will build the skills and confidence you need to succeed.

**7 semester hour equivalent*

WE ARE NAHAM™ ACCREDITED

Our accreditation from the **National Association of Healthcare Access Management (NAHAM™)** ensures that our training is held to the highest industry standards. Passing the **Certified Healthcare Access Associate (CHAA)** certification exam shows that you have essential skills for working as a PSR in a hospital or medical office.



Learn more at www.naham.org.